Chris has over ten years of experience consulting in the areas of strategic planning, business analysis, and workshop planning and facilitation. Chris is an excellent team player with a focus on customer value and results. His strong analytical and communication skills allow for quick adaptation to new environments and forging positive working relationships. Industries for which Chris has provided solutions include government, post-secondary institutions, Crown corporations, and the private sector. Chris' primary skills and abilities may be summarized as:

PROJECT MANAGEMENT & GOVERNANCE

Chris has been relied upon in multiple engagements to successfully manage projects to deliver to clients' expectations, on time and on budget. He has project management experience in project and work plan design, project communication and resource deployment, project status reporting, managing scope and deliverables to timelines and budget, and reporting on projects through project governance and key client decision-makers. Chris has played a key role in managing complex governance projects that span multiple ministries, stakeholder groups, management levels, and municipal, provincial, and federal jurisdictions.

COMMUNICATION & CHANGE MANAGEMENT

Utilizing strong facilitation and communication skills, Chris has supported organizations through various aspects of change management. These initiatives included guidance of senior management through an RFI and RFC process for a major technology initiative, redefining strategic engagement and performance measurement, and project transition documents. He recognizes that clear communication of the entire change process drives stronger adoption and more fully realized benefits.

STRATEGY DEVELOPMENT

Chris has been involved in the development of a wide variety of documents for multiple organizations and their diverse initiatives. He has assisted in the design and development of solution proposals, business cases, executive summaries, financial and statistical spreadsheets, presentations, graphics and charts, user interface wireframes, functional test cases, and requirements documents. Throughout the development of content, Chris is always considerate of the document's intended purpose and range.

ANALYSIS & ASSESSMENT

Through his experiences with a diverse range of industries, and strong analytical skills, Chris is able to quickly understand the unique components that comprise an organization. His initiatives include requirements gathering, process mapping, system and information mapping, environmental and industry scans, gap analysis, internal and external stakeholder interviews and facilitation, and Results-Based Budgeting reviews. Chris has been in pivotal roles to develop business and technical requirements, liaise between business users and vendor developers, and facilitate conversations to prioritize features, select solutions, and define implementation approaches. He has experience in defining requirements for COTS selection and product development in both waterfall and agile environments. Chris is keenly aware of providing an outsider's analysis while quickly adopting the

client's terminology and culture to produce deliverables that resonate within all levels of the organization.

FACILITATION & TEACHING

Chris has planned and conducted numerous workshops to support value definition, stakeholder support, requirements gathering, and business visioning. These facilitated sessions have ranged from small departmental groups to participants across multiple ministries and all levels of government. He has also coached minor hockey and mentored students and colleagues. Chris focuses on engaging each participant and works to employ multiple techniques to reach fully supported outcomes.

BUSINESS & SYSTEMS ANALYSIS

Chris has led or assisted in numerous projects to assess and document current work processes, achieve superior efficiency and effectiveness through streamlining or redesigning analyzed processes. He focuses on working with multiple management levels and across functions to provide a complete picture of the inputs, transformations, and outputs to provide confident business change recommendations. Chris has studied multiple mapping methodologies including Business Process Management and Graham Process Improvement and adapts his outputs for the initiatives intended end-use.

EDUCATION

- Bachelor of Commerce Degree – University of Alberta, 2006

ELEVATE
CONSULTING